

Adcock Stanton Centrepin Reels Ltd, 55 Bradgate Drive, Coalville Leicestershire, UK. LE67 4HH;
Company Registration Number 6498393

When you make a purchase from Adcock Stanton Centrepin Reels Ltd, you are agreeing to the following Terms and Conditions of Sale. (Your statutory customer rights are not affected)

Definitions

"Customer" or "you" means the person or company who place an order via the website, by telephone or in person to purchase any of the products.

"Products" means the products offered for sale by Adcock Stanton Centrepin Reels Ltd on their website or otherwise.

"The Website" means "Adcock Stanton Centrepin Reels Ltd"

1. General

These terms and conditions are applicable to the supply of all Products by Adcock Stanton Centrepin Reels Ltd, to the Customer. All other terms and conditions express or implied by statute or otherwise, are excluded to the fullest extent permitted by law.

2. Prices

2.1 All prices are quoted in £ Sterling unless otherwise specified.

2.2 All prices are exclusive of postage and packing, unless otherwise stated.

2.3 Disclaimer. All prices are correct at time of publishing. Adcock Stanton Centrepin Reels Ltd has the right to change prices and specifications without notice. Any colours shown are as accurate as the website allows. The availability of an item on the website does not guarantee that it is in stock.

2.4 Carriage (if applicable) is added to your order prior to purchase. You will be given the total price of the transaction including any carriage before you complete your purchase. There are no hidden extra costs. Orders delivered to and paid for from outside of EU (European Union) to non-UK businesses maybe subject to excise duty. If excised duty applies it will be marked clearly on the invoice. It is calculated prior to your payment

2.5 Orders may be placed by telephone, e-mail or online. Our details are in 'Contact Us' on the website.

2.6 We will take orders from overseas. We never take payment until the postage/carriage rates are approved. We reserve the right to refuse any orders or request proof of identity for large orders and we may request a bank transfer for orders over £250.00

3. Payment

3.1 Payments must be made in £ Sterling only, unless otherwise specified using any of the cards shown. When you have completed your selections you are automatically transferred to our secure server.

3.2 Our secure server is 100% secure and acknowledged as an industry standard for applications requiring a high degree of security.

3.3 After placing an order the Customer will receive an e-mail confirmation of order for the purchase.

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3.4 Payment method. You can pay by Visa, Master Card, Switch or Delta online if you are ordering in the UK or any other country of the European Union. If you are ordering from outside the European Union we can only accept Visa or Master Card.

4. Passing of Property

Adcock Stanton Centrepin Reels Ltd shall retain legal title to the products until all payment has been made in full by the Customer.

5. Passing of Risk

The risk on the Products shall pass to the Customer on delivery once the products have been signed for.

6. Delivery

6.1 Any date or period for delivery shall be considered as indicative only although if a Product is in stock, we aim to send it out to you within 48 hours of your order. If we cannot dispatch an item to you within 21 days of order we will notify you by e-mail and at your request we will cancel the order and refund your money in full. Adcock Stanton Centrepin Reels Ltd cannot be held responsible for delays in the delivery by any other third party.

6.2 Adcock Stanton Centrepin Reels Ltd delivers worldwide. All items dispatched are fully insured during transit.

7. Acceptance

The Customer shall inspect the goods within a reasonable time after their receipt. (This does not however affect the customer's statutory rights).

8. Guarantee Refunds and Returned Goods

If any Products supplied should be defective or different from those ordered Adcock Stanton Centrepin Reels Ltd will provide an immediate full refund on return of Products. Goods exchanged or replaced for reasons other than complaint will be subject to our postage and packing charges for new orders. We will not accept responsibility for postal charges or lost items when returning non-defective goods. All returned non-defective goods must be in stock condition and in the original packaging.

Please address any returned Products to Adcock Stanton Centrepin Reels Ltd, 55, Bradgate Drive, Coalville, Leicestershire. UK. LE67 4HH.

9. Cancellation

9.1 Adcock Stanton Centrepin Reels Ltd reserves the right to refuse any order or part of order or to require further or better information to enable it to evaluate or process the order.

9.2 Adcock Stanton Centrepin Reels Ltd accepts no liability for any failure to ship products where this results from its inability to do so or its decision on reasonable grounds not to do so provided it takes all reasonable steps to notify the customer within 14 days of order placement that products will not be shipped as ordered. In such cases Adcock Stanton Centrepin Reels Ltd will immediately refund any payments made in full. The consumer has the right to cancel their order within 7 working days which starts from the day after the day the customer receives the goods except where the goods are perishable. The customer will have to pay the cost of returning the goods. Adcock Stanton Centrepin Reels Ltd will refund the customers money within 30 days of cancellation. Refunds can only be made to the card used in the original purchase order

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10. Licence Agreement

The Customer shall respect all license agreements delivered by the copyright owners. Adcock Stanton Centrepin Reels Ltd cannot be held responsible for any misuse constructed by the Customer or any third party.

11. Dispute Resolution

11.1 If the Customer has any complaint he or she should contact Adcock Stanton Centrepin Reels Ltd, 55 Bradgate Drive, Coalville, Leicestershire, UK. LE67 4HH. or email the complaint to enquiries@adcockstanton.com. Adcock Stanton Centrepin Reels Ltd agrees to respond promptly to all complaints in a fair and equitable manner.

11.2 Adcock Stanton Centrepin Reels Ltd. and the Customer shall use their best efforts to negotiate in good faith and settle amicably any dispute that may arise out of the supply of Products or these Conditions.

11.3 If the parties cannot settle any such dispute within 21 days it shall be determined by an independent third party jointly nominated by the parties ("the third party"). If the parties shall fail to nominate a Third Party within a further 7 days then the Third Party shall be nominated at the request of either party. The consumer is not compelled to take part in these proceedings.

11.4 The Third Party shall act as an expert and not as an arbitrator whose decision (including as to costs) shall be final and binding upon the parties.

12 Law

These terms and conditions are governed and shall be interpreted in accordance with the laws of England and Wales as well as international trading laws where applicable

Customer Information and Privacy Policy

We are committed to protecting your privacy. We are registered with the Data Protection Agency and comply fully with their requirements. We will only use the information we collect about you lawfully (in accordance with the Data Protection Act 1988; UK Law)

We collect information about you for two reasons: firstly, to process your order and second, to provide you with the best possible service. The type of information we will collect about you includes: your name, address, phone number, fax number if relevant, email address and credit/debit card details. We will not give or sell your details to any other party for any reason unless you specifically ask us to do so. The information we hold will be accurate and up to date. You can check the information that we hold about you by telephoning, writing or emailing us. If you find any inaccuracies we will delete or correct it promptly on your request. The personal information which we hold will be held securely in accordance with our internal security policy and the law.

Adcock Stanton Centrepin Reels Ltd will use only the methods supplied by you for communication with you (e.g. telephone, mail address and/or email address). We will not contact you for any reason other than to process your order accurately or resolve any order related problems or service issues. If you have any questions/comments about privacy, you should email us, using the following email address enquiries@adcockstanton.com